

NORTHWOOD RESIDENTS' ASSOCIATION

Extracts from the minutes of Meeting 12 November 2023, 8pm in the Family Room,
Methodist Church, Oaklands Gate

Present: Tony Ellis, Sue Mansfield, Hoda Lacey, Ros Plume, Peter Lansdown, Jan Harding, Trevor Sherling, John King, Valerie Mellor, Rajen Shah, Vijay Kotecha

1 Apologies for Absence: Paul Barker, Miles Gillman, Amir Lakha, Andrew Egan

2. Minutes of 10 October Meeting were approved

3. Matters Arising:

Crowe's Nest playground, no update from Cllr Higgins yet.
RP to inform Philip Austin about the state of the clock

RP

4. Correspondence

From RP:

Resident sent CCTV footage of 'suspicious person' in Canterbury Close. Advised her to inform police and passed to HL to give a fuller response.

- Invitation to Colne Valley Regional Park Forum on 11th December at Brunel University. Forwarded to MG.
- Local artist requesting a stall at our Christmas Market. Referred her to the Northwood Craft Market.
- Resident alerting me to this notice:
<https://publicnoticeportal.uk/notice/other/652d1c3d25412700d9cdc1b1> TS is following up.
- Various emails from people wanting to know about wreath-laying on Remembrance Sunday. Referred them to relevant parties where possible.
- Two "thank you"s for the newsletter.

TS

From TE:

- Email from a Rofant Road resident pointing out that local flooding issues have not been resolved
- Email from same resident complaining about the state of the pavements. TE suggested accompanying council officers doing inspections of the pavements. TE will also ask at a Council Meeting why our pavements are in such bad shape

TE

From HL:

- HL received a complaint about a tree in Church Road affecting their house. HL to suggest involving their insurance company.

HL

5. Committee

RP to discuss a Job Specification for a Business Member with Philip Green with a view to putting it on the web site.

RP

6. Former Police Station

No further information.

7. TfL Development

No further information

8. MVH Cancer Centre

No further information.

9. Pop-up event

Carols@Costa. Thursday 14 December. MG to talk to Ann Lynes, Vicar of Holy Trinity about involving other groups in this event.

10.	AGM 2024	<p>Thursday April 18 chosen. TE suggested asking a representative of LBH recycling to give an informational talk as the main speaker. TE will invite CI Ben Wright. TE has already invited Ian Edwards, Leader of the Council and local councillors. They have all accepted with the caveat that force majeure may prevent them from attending.</p>	<p>TE TE TE</p>
11.	Remembrance Sunday	<p>Mainly successful, though the initial talk was too long and meant the two-minute silence was three minutes late. More prayers and talks had been put in. Some wreath laying was invisible to most as they were laid on the west side of the memorial. RP to send our feedback to the organisers.</p>	<p>RP</p>
12.	Subcommittee Reports		
12a	Membership	<p>JK to create a project plan for RSs updates in 2024. Could include more training in the second half of 2024 when more email addresses and payment details are available. Also an ARS event at TE's conservatory and garden when the weather allows. Myrtleside flats have now paid a membership fee. The houses in Myrtleside do not have an RS. PL and VK to follow up PL's access to mmjo as an RS Card payments are not anticipated for 2024. It was agreed to propose a subscription increase from £2 to £3 at the AGM, to cover the increased cost of the newsletter.</p>	<p>JK TE</p>
12b	Environment	<p>No further information</p>	
12c	Traffic and Highways	<p>Two manholes are sunken and are like potholes. One in in the junction of Green Lane and the Rickmansworth Road, in the middle of the carriageway going towards Pinner, the other further down the road.</p>	
12d	Planning	<p>TS to investigate LBH requirements re heat pumps.</p>	<p>TS</p>
12e	Finance	<p>TE to give JH last year's figures for year-on-year comparison</p>	<p>TE</p>
12f	Police	<p>The SNT quarterly survey for policing priorities in Northwood has still received relatively few responses, despite information on Twitter (X), facebook, OWL and nextdoornorthwood. Email to be sent to all residents reminding them of the importance of this survey. It was suggested children from the top class in St Martin's be asked to be informed of School Watch to get their suggestions for School Watch.</p>	<p>PB HL</p>
12g	Woods and Open Spaces	<p>No further information</p>	
12h	Health	<p>No further information.</p>	
12i	Communications.	<p>No further information.</p>	
13.	AOB	<p>None</p>	

The meeting ended at 21.42 Next Meeting: Tuesday 12 December, 2023

Appendix: REPORTS

CRS

Autumn #185 NRA newsletters (only 22 boxes this time!) delivered to me 27 Oct – all subsequently collected by ARSs for distribution to their RSs. As Dr Amir Lakha was abroad, Richard Shave kindly agreed to deliver to Amir's RSs as he had once before.

There were fewer boxes this time because ARSs had been asked to check their mmjo ARS reports and advise me how many Newsletters their RSs would require – on the basis of a Newsletter to any listed member who had a paid sub recorded for '23, '22, '21 or '20 – with reminder envelopes included for those not yet paid for '23. Next year we will cut this back to only those who have paid more recently.

The majority of ARSs were able to work out the number they required for distribution but some required assistance in accessing and working with the mmjo ARS report – and example training by email continues - still early days in the learning / familiarisation process.

So far there has been only one take-up of the offer for Tony Ellis to host a meeting of ARSs to emphasise their management role – to be pursued early next year.

Equally a few RSs reported they needed help accessing their “patch” reports – which has been provided – and some helpfully indicated the mmjo report did not tally with the lists they themselves had maintained or reported – which has triggered some further “data-cleaning/correcting” on mmjo.

The use of BACS for subs payment continues to grow, and with our announced planned move to credit or debit card payment of subs some RSs have offered ideas of systems to be used – under investigation by our NRA db and IT managers.

Of course, whilst offering further convenience to our members (and RSs) this has a cost which will reduce the income to NRA, so the choice of which system to offer is important.

And whilst reducing the handling issues of cash Payments, particularly via Sharmans etc, we continue to encourage RSs to interface with their members as the conduit of ideas to/from the NRA.

Paul Barker
CRS & DPO

Membership

As there have not been many new applications for membership and not many envelopes from Sharmans I have been doing some analysis of the MMJO database. Subject to any errors (hopefully none) these are my findings.

In 2022 1080 members paid £5995.95.

In 2023 to approx. 7th October 961 members paid £5794.05.

There were a number of RS's who had no payments recorded on their patch and some with only those paid by BACS direct or via Sharmans. Are these RS's holding collections to make one payment only in the year, or have they physically received nothing yet. In either event this will make a very large amount of work for Jan and/or myself when the payments are made. Would it be advisable to request that the RS's pay in what they have now, so as to spread the workload!

I do have the spreadsheet that I created these figures from if anyone would like a copy.

Paul Jan and I were talking about "who are our real members". No doubt Paul would like to enlarge on this.

Another matter to consider is all the names we have listed but have not been members for some years. We do not know if:

- Are they still resident.
- Are they deceased.
- Do they just not want to be members anymore.

Should we firstly email anyone whose address we have, but remove the names and previous payment record of all others.

This then leads on to recording on MMJO regarding 'Membership State'

Having gained more information on the MMJO I can see it will prove to be so valuable in maintaining an accurate record of our members.

I have been looking at all the emails written via Membership Secretary in the Webmail system and have sorted all membership applications since the system was installed. I think I would like to enter the dates of the application on the MMJO record unless there is a reason why I should not. Are there other records which would allow me to enter older applications.

Sometime ago I (I think before I was even considering applying for the MemSec role) did raise the question with Paul of each member having a unique membership number, which could then be used for simplifying BACS payments etc. Has this been further discussed?

John King

Environment Report

No report this month.

Andrew Egan

Traffic and Highways

Northwood Traffic Survey

As commented on earlier, the Leader appears to have picked up on only one of 10 recommendations in the report. I mentioned this to him in an email of 19th July, while listing the 10 recommendations. [Cllr Jonathan Bianco](#) responded early last month:-

I have asked officers to respond to me with comments on the suggestions you have made. Once these are to hand, I will let you know what we can do.

I am still waiting.

Frithwood Avenue

A resident's car was recently damaged because of poor road surface conditions. The owner has been advised to make direct contact with the council to discuss possible compensation.

Details have been passed on to Cllr. Higgins to arrange for inspection and any necessary repairs.

Peter Lansdown traffichighways@northwoodresidents.co.uk

Planning

Planning Applications – No Objection / Comment

Validation Date	Address	Application Detail	
3 rd October 2023	BARCLAYS BANK 55-57 GREEN LANE NORTHWOOD	Installation of 4 x externally lit fascia signs, 1 x externally illuminated projecting sign and 1 x externally trough lit high level corner sign (revised description)	
28 th September 2023	18 LINKSWAY NORTHWOOD	Variation of Condition 2 (Approved plans) of planning permission ref. 2695/APP/2022/2612, dated 12-10-2022 (Variation of Condition 2 (Approved plans) of planning permission ref. 2695/APP/2021/466 (Appeal reference - APP/R5510/W/21/3274769 dated 04-04-2022) (Erection of a detached 7 bed dwelling with basement and habitable roof space to include 4 rear dormers including demolition of existing dwelling, replacement new wrought iron gates and piers and removal of the front boundary brick walls.), to change front boundary treatment.) to make changes to basement layout, fenestration changes and alterations to rear elevation and garden.	
20 th September 2023	7 CHESTNUT AVENUE NORTHWOOD	Erection of a single storey rear extension, which would extend beyond the rear wall of the original house by 4.00 metres, for which the maximum height would be 3.51 metres, and for which the height of the eaves would be 3.00 metres	
26 th September 2023	12 CULLERA CLOSE NORTHWOOD	Conversion of integral garage to habitable accommodation	
29 th September 2023	12-18 Whittles Yard Rear Of HALLOWELL ROAD NORTHWOOD	Conversion of 1 detached workshop into 2 no. 2-bedroom houses (Application for Prior Approval under Schedule 2, Part 3, Class MA of the Town and Country Planning (General Permitted Development) (England) Order 2015 (as amended))	
26 th September 2023	29 NICHOLAS WAY NORTHWOOD	Variation of Condition 2 (Approved plans) of planning permission ref 47172/APP/2022/3635 Dated 02/02/2023 'Demolition and replacement of the existing detached dwelling and garage, with a new detached two storey dwelling (including habitable roof space with 2 front and 2 rear dormers, 6 roof lights and a basement) and associated landscaping and ancillary works' to remove Velux rooflights, adjust fenestrations, rear wall increase in depth reduce single storey depth and add covered courtyard to basement, install side access steps and internal layout alteration	
3 rd October 2023	9 GREEN LANE NORTHWOOD	To carry out tree surgery to provide 2m clearance to the adjacent house (removing 1.5m to the lowest branch to the south) One Cedar T24 on TPO 48	
3 rd October 2023	WILLOWBANK DRAKES DRIVE NORTHWOOD	To carry out tree surgery including reduce height by 1m and trim client's side (keeping green growth) to Two Lawson Cypress within Group 10 and To trim all over (keeping green growth) One Lawson Cypress T16 all on TPO 18.	
25 th September 2023	1A BARKER CLOSE NORTHWOOD	Erection of a single storey detached dwelling with associated parking and amenity space	
26 th September 2023	MOUNT VERNON HOSPITAL RICKMANSWORTH RD NORTHWOOD	Erection of two external ramps and replacement of existing windows.	
25 th September 2023	5 RAVENSWOOD PARK NORTHWOOD	Erection of a single storey side extension	
25 th September 2023	1 MANOR HOUSE DRIVE NORTHWOOD	Details pursuant to the discharge of Conditions 7 (Water management) and 11 (Demolition and Construction) of planning permission ref. 27306/APP/2021/1792, dated	

		06/09/2021 (Variation of Condition 2 (Approved Plans) and 5 (Landscape) of planning permission 27306/APP/2020/237 dated 25/11/2020 for single storey rear extensions to increase the living accommodation for Flats 1 and 3 (Demolition of the existing dwellinghouse and erection of a two-storey building to provide 4 x2-bedroom flats and 2 x 1-bedroom flats with associated amenity space and parking).	
9 th October 2023	39 COPSE WOOD WAY NORTHWOOD	Installation of a swimming pool (Application for a Certificate of Lawful Development for a Proposed Development)	
4 th October 2023	NORTHWOOD TELEPHONE EXCHANGE DENE ROAD	The installation of x3 no. replacement antenna and ancillary equipment including x2 satellite link dishes and x1 no. GPS node at new and existing steelwork to existing rooftop mast.	
10 th October 2023	LAND REAR OF 32 HALLOWELL ROAD NORTHWOOD	Demolition of workshops and erection of 2.5 storey residential building to provide 5 flats, conversion of mews building to a single dwelling, provision of ancillary storage buildings and car parking	
2 nd October 2023	ST HELEN'S SCHOOL EASTBURY ROAD NORTHWOOD	Variation of Condition 2 (Accordance with Approved Plans),8 (Tree protection) and 9 (Trees to be retained) of planning permission ref. 7402/APP/2022/2148, dated 28-02-23 (Construction of two storey extension to existing sports centre to provide changing accommodation and an office for PE teaching staff). Amendments seek to increase area of paving and remove two additional trees to enable fire tender access, and omission of an external staircase	
22 nd September 2023	102 HILLIARD ROAD NORTHWOOD	The installation of an air source heat pump in the back garden	
18 th October 2023	4 SANDY LODGE WAY NORTHWOOD	Conversion of roof space to habitable use to include alterations to roof, two rear dormers, 1 rear roof lights, 3 side roof lights, removal of 2 chimneys	
26 th October 2023	7 ROGERS RUFF NORTHWOOD	To remove One Lawson Cypress (T1 on map) in A1 within TPO 95	
3 rd October 2023	1 COPSE CLOSE NORTHWOOD	Erection of a two storey detached dwelling with associated access, parking and amenity space following demolition of existing dwelling	
23 rd October 2023	35 GREEN LANE NORTHWOOD	Erection of single storey rear extension to an existing commercial premises (Class E)	
30 th October 2023	CETLAS FARM ROAD NORTHWOOD	Erection of a 6 bed detached property, following demolition of existing dwelling.	

Planning Applications – Objections / Comments Made

Validation Date	Address	Application Detail	Comment
13 th September 2023	27 EASTBURY ROAD NORTHWOOD	Proposed replacement dwelling and outbuilding at rear. (Retrospective)	Whilst now a revised application, with the same application number, for a rebuild, the envelope should be no more than that effectively granted on appeal, including any changes to the roof line and windows/dormers. As a new build, all side windows should be obscured glazing and unopenable below 1.7m from the floor. There is no statement that the first-floor extension complies with the 45 degree rule with regard to 25 Eastbury Road.

			Retrospective consent should not be granted if falling outside what has already been granted planning permission. The location of the outbuilding has an adverse impact on 29 Rofant Road and should be set back further from the boundary and reduced in size to no more than 30 sq m to comply with the Local Plan.
8 th September 2023	Northwood Commercial Sales/Autocentre Northwood Ltd PINNER ROAD NORTHWOOD	Replacement of vacant car sales centre with a 3-storey mixed use development comprising of 1 x 1 bed apartment, 7 x 2 bed apartments and 1 x 3 bed apartment, with associated ground floor undercroft car and cycle parking and ground floor commercial space (Use Class E)	The same objection relates to this application as made against the previous application: The access/exit to/from the basement car park is on the Pinner Road frontage. This is a very busy road junction and in addition is close to the zebra crossing. This raises serious concerns on safety ground.
5 th October 2023	4 ROFANT ROAD NORTHWOOD	Demolition of existing garage. Erection of a single storey extension to side. Change of use from Class C3 (Dwellinghouse) to Class C4 (House in Multiple Occupation).	Insufficient parking on site and will cause traffic/parking/congestion problems in the road adversely affecting the surrounding houses. The proposed extension and use would make the house and use out of character with the surrounding houses. Potential for noise given so many separate occupiers squeezed into the building. The proposal has too many rooms given the surrounding houses are normally occupied by single families.
22 nd September 2023	Wetherby House - 15 GREEN LANE NORTHWOOD	Non Material Amendment to application ref: 8153/APP/2019/1319 dated 09/11/2020 (Redevelopment of site to erect a two storey building with a basement and accommodation at roof level to provide 12 residential units with associated works), to remove the wording of basement from the description.	Where will the services that were to be located in the basement now be located
11 th October 2023	20 COPSE WOOD WAY NORTHWOOD	To section dismantle to ground level One Hornbeam in rear garden (T1 on map) in area A1 within TPO 400	Whilst there are some notes attached to the application, there is no detailed Arboricultural Report justifying the proposed work
10 th October 2023	18 LINKSWAY NORTHWOOD	To carry out tree surgery - to crown lift to 5m Two Oaks (T5 & T6 on map). To crown lift to 6m One Hornbeam (T7 on map) and crown lift to 6m, reduce height by 2m and reduce lateral growth on east side by 3m away from new house One Hornbeam (T10 n map). To fell Three Lawson Cypresses (T2, T8, T9 on map). To fell One Oak (T1 on map). To fell One Scots Pine (T4 on map). All in A1 within TPO 393.	There is no detailed Arboricultural Report justifying the proposed work nor details of replacement trees
19 th October 2023	LAND AT IVEAGH CLOSE NORTHWOOD	To carry out tree surgery - to crown raise to clear street lamp back to main stem and reduce over extended limbs over road and parking bays 2 x Lime trees within A1. To crown lift to give 2m clearance of building 6 x	Whilst there are some notes in the application and some photographs, there is no detailed Arboricultural Report justifying the proposed work

		Lime trees within G1. All within TPO 68B.	
18 th October 2023	185 THIRLMERE GARDENS NORTHWOOD	New vehicular crossover from Rickmansworth road to the rear garden area of house No.185 Thirlmere Gardens	Whilst we appreciate there are already crossovers serving the frontages of properties along Rickmansworth Road, the proposed crossover is on the inside of a bend on a major road, where on occasion traffic backs up from the lights at Ducks Hill Road. Not far from the proposed crossover there is a bus stop and a pedestrian crossing and a junction. We are concerned that this could create a precedent for crossovers to the rear gardens of other properties onto this and other main roads.
24 th October 2023	21 THE AVENUE NORTHWOOD	To carry out tree surgery - to crown reduce laterally by 3.5m One Sycamore in G4 within TPO 88	Whilst there are some notes in the application and photos attached, there is no detailed Arboricultural Report attached to the application justifying the proposed work
30 th October 2023	7 THE BROADWALK NORTHWOOD	To carry out tree surgery including to reduce by 25% One Silver Birch (T2 on map). To reduce by 20% One Mature Oak (T3 on map) To remove Two Oaks (T1 & T4 on map). All in A1 within TPO 395	There is no Arboricultural Report attached to the application and no professional justification given for the proposed works nor details of a replacement tree
31 st October 2023	42 THE AVENUE NORTHWOOD	To carry out tree surgery to crown reduce by 30% One Monterey Cyprus at T1 within TPO 685	There is no Arboricultural Report attached to the application and no professional justification given for the proposed works
31 st October 2023	4 MOOR PARK ROAD NORTHWOOD	Erection of outbuilding to rear garden	The size of the outbuilding is double the size supported in the Local Plan A1.34
6 th November 2023	123 HILLIARD ROAD NORTHWOOD	Retention of a single storey rear extension (retrospective)	Whilst the extension is 3m beyond the rear elevation it is also 6.9m beyond a wall forming a side elevation of the original dwelling house, and has a width greater than half the width of the original dwelling house.

Planning Appeals :
Planning Appeals : Decisions

PAVEMENT OUTSIDE 8 CLIVE PARADE, NORTHWOOD

The installation of a multi-functional Communication Hub including advertisement display.

Decision: Refused

Reasons: the hub would have a significant adverse effect on the character and appearance of the area. It would fail to preserve the character or appearance of the conservation area or the setting of the listed war memorial and locally listed former Barclays Bank building. It would also have an adverse effect on the free flow of pedestrians and community use of the area.

Planning Appeals : Submitted

17 WOODSIDE ROAD NORTHWOOD

Erection of a double storey side and part first floor rear extension with new front door and amendments to fenestration.

TIMBERS 26 GATEHILL ROAD NORTHWOOD

Erection of a front porch infill, part single storey and part double storey side and rear extension with amendments to fenestration. Conversion of garage to habitable room.

Planning Decisions Where Objections / Comments Made:

30 COPSE WOOD WAY NORTHWOOD

To carry out tree surgery-to prune overhang over roof at side of house One Oak (T1 on map). To prune to previous points One Oak in rear garden (T2 on map). To pollard to old cuts One Hornbeam in rear garden (T3 on map) All in A1 within TPO 400.

Decision: Refused

Reasons: No reasons have been provided as to why the tree work is required.

LAND TO THE EAST OF LONDON SCHOOL OF THEOLOGY GREEN LANE NORTHWOOD

Erection of a residential building comprising 13 flats with associated parking, cycle storage, motorcycle parking, disabled parking and bin storage following demolition of existing residential block and pair of semi-detached houses.

Decision: Approved

Reasons: Windows overlooking neighbours should be obscure glazed and non-opening where affecting neighbours on the eastern side and this has been conditioned.

The proposals are deemed to secure the maximum reasonable level of in-lieu of affordable housing contribution and the development will also be subject to a late stage viability review, which may secure further affordable housing contributions.

WHITE RIDGES, 29, KEWFERRY DRIVE NORTHWOOD

Erection of a 5-bedroom dwelling house following the demolition of the existing dwelling

Decision: Approved

Reasons: Revised drawings were submitted during the course of the application.

The revised drawings have resolved the discrepancy between the ground and first floor plans in respect to the 45-degree line of sight taken from No.27.

Enforcement Action By LBH

None

ADDITIONAL NOTES:

None

ACTION POINTS FROM LAST MINUTES:

None

Police Report

Overview:

Our team remains the same

- Sgt. Gareth Blackburn
- PCSO John Usher
- PC Mani Sohal
- PC Mike Fowler

Gareth has an extra 3 wards to cover temporarily, in addition to his own 3 wards. Mike is currently at Uni for 2 weeks.

Recent Activities:

Keith Weston has, sadly resigned from the panel. This is due to a new appointment which will clash with ward panel. As he was highly pro-active on the panel, his presence will be missed. He has handed over his responsibilities to both myself and Jennifer.

Business Watch

The extension of Northwood Business Watch (NBW) to the Old High Street has been delayed due to various matters. It is still a project-in-planning.

Jennifer is doing a great job with NBW and administering the WhatsApp group.

We are in contact with Ben Wright regarding a project to inspect and update CCTV at Tesco and Waitrose to help reduce retail theft. This will be carried out in conjunction with our SNT and CCTV experts from the Met at Acton.

Funding remains an issue but we are grateful for the NRA contribution of £25 to our NBW wreath. We were named at the roll call.

School Watch:

We met with the deputy head and PA of St Helen's and deputy head of NGC plus the four students and John Usher.

We agreed that School Watch would report to the Ward Panel. The four students will attend the beginning of each ward panel to participate in the crime figures session. They will then go to a break-out room to discuss their school survey and project and re-join at end of meeting to update and pose any questions arising. They may also include St. Martins school for boys in the survey. I will contact St Martins to gauge interest.

Ward Panel Action Group

The Ward Panel held an Action Group Meeting two meetings last month, hosted by Jennifer of Three Wishes.

Keith handed over all his outstanding responsibilities. Jennifer is now the deputy co-ordinator for Neighbourhood Watch Northwood and we will work together on a project to increase take up of OWL and Road co-ordinators.

John Usher reported that he and Max (our constable who left two years ago) had initiated a scheme “A Street a Week” where they worked through streets to drop OWL leaflets and give crime information.

We agreed that, with the go ahead from Sgt Blackburn, we would reinstate the scheme and work together to agree street priorities, either on the basis of recent burglaries and other crimes or the lack of a road steward or both.

We updated several actions taken at our last meeting:

- Finding a venue (and free hosting) next March for Ward Panel Meetings, following our host’s resignation. *Both St. Helen’s and NGC have kindly agreed to host two meetings each.*
- Finding funding for printing Business Watch window stickers and others. We thank the NRA for their assistance to far. *Neighbourhood Watch have agreed to arrange printing of these and Jennifer will distribute to the businesses.*
- Enabling Hillingdon Neighbourhood Watch to become an integral part of Met Police training and refresher courses. *Neighbourhood Watch have begun the discussion with the Met and will keep us informed*

Other Actions were agreed and will be taken as and when.

HL
13/11/23

Woods and Open Spaces Report

Update on woods is that Richard Hutton the chief ranger of 20 years is retiring and LBH don't seem to have plans in place to replace him. We are pressuring the council for an answer.

Xmas tree arrives on the 21st (sponsored again by Robsons) and the lights are turned on on the 24th Nov. I know one has come on early but there's not much I can do.

Spoke to Ann Lyon's secretary re other Churches joining the carol night but no answer yet.

Clock today nicely on time!

Miles Gillman

Health Report

The Hillingdon Hospitals NHS Foundation Trust is introducing a new electronic patient record system, Cerner EPR, across the Trust. This may mean that some tasks take a little longer than usual during appointments. Patients are requested to be aware of this transition. The launch of Cerner EPR gives clinicians the ability to access patient information, enter data and complete documents at their fingertips.

The digital system is patient-focussed and clinically-led, which will transform the way they work and provide patient care, with vast benefits for colleagues, patients and their families as it provides an accurate and real-time view of each patient's care.

Integrated medical devices will upload automatically to the patient's record, reducing potential errors and freeing up clinician's time. If a patient's vital observations and assessments are outside expected ranges, staff will be alerted and prompted with appropriate care plans to give the best treatment.

Mount Vernon surgical hub gains accreditation from NHS England

Patients who elect to have their surgery or procedure at Mount Vernon Hospital receive such good care that the department has been designated an accredited surgical hub by NHS England (NHSE).

Following a rigorous inspection by a team from NHSE on October 12, 2023, the service at the hospital has joined the ranks of surgical hubs demonstrating 'the highest standards in clinical and operational practice'.

The scheme, run by NHS England's Getting It Right First Time (GIRFT) programme in collaboration with the Royal College of Surgeons of England, assesses hubs against a framework of standards to help them deliver faster access to some of the most common surgical procedures such as cataract surgeries and hip replacements.

The hubs exclusively perform planned surgery and mainly focus on high volume, low complexity (HVLC) surgery across various specialties including ophthalmology, general surgery, orthopaedics, gynaecology, ear nose and throat, and urology.

Claire Sheppard, interim divisional director for planned care for the Hillingdon Hospitals NHS Foundation Trust, said the inspection was very thorough, covering every aspect of the patient pathway from preoperative care through to surgery and rehabilitation post discharge.

"The entire multi-disciplinary team; surgeons, anaesthetists, therapists, nursing and administrative staff all play their part in the patient journey."

"It's testament to the hard work and dedication of the whole team."

Surgical hubs, which are separated from emergency services, are part of plans nationally to increase capacity for elective care with more dedicated operating theatres and beds.

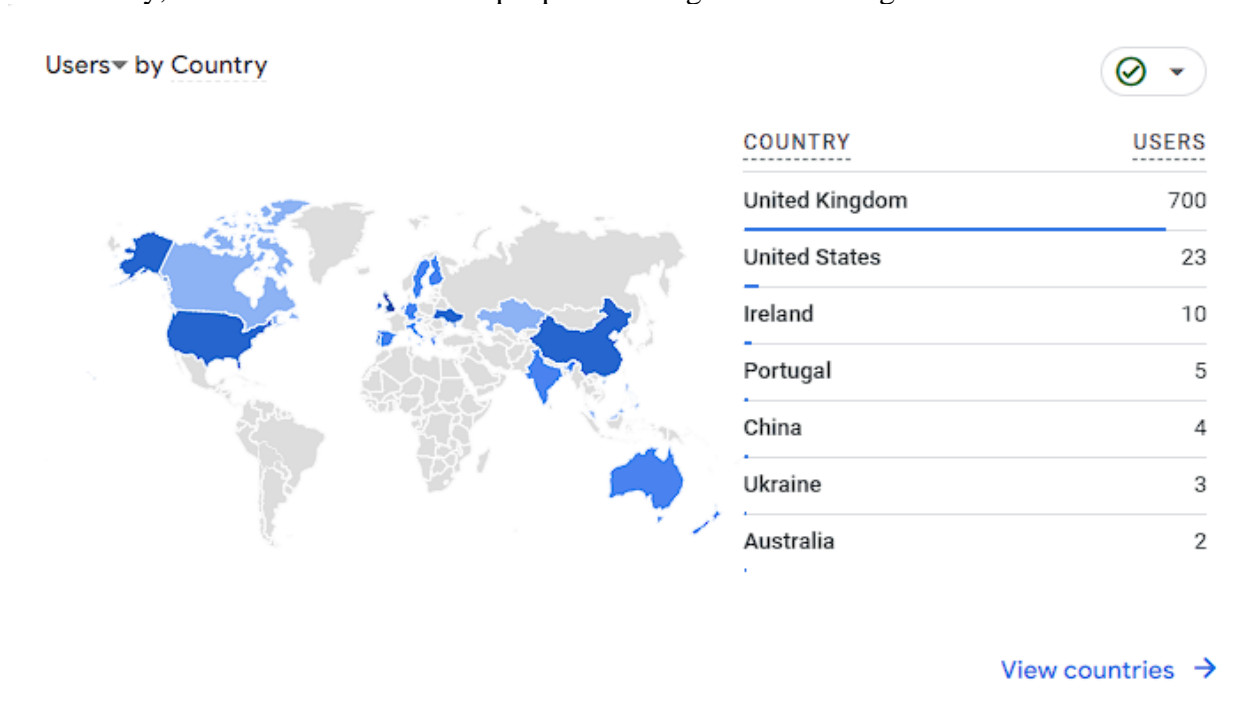
IT

November 2023

Some interesting statistics on the traffic on our website.

1 Visits by country

Presumably, these are visits from UK people who might be searching for information around Northwood.



2 Most Popular Pages

As is expected, pages related to Mount Vernon Hospital, the Phlebotomy Unit and the Shuttle Bus Timetable are popular pages.

This past month, the Remembrance Sunday Service page has had 73 hits. The Planning page received 46 hits.

END OF REPORTS