

NORTHWOOD RESIDENTS' ASSOCIATION

Extracts from the minutes of Meeting October 14 2025,
8pm in the Oasis Lounge,
Methodist Church, Oaklands Gate

Present: Sue Mansfield, Trevor Sherling, Tony Ellis, Peter Lansdown, Paul Barker, Jan Harding, Andrew Egan, Richard Shave, Rajen Shah, Miles Gillman

1. Apologies for Absence:

Brian Geminder, Hoda Lacey, Vik Chudasama, Valerie Mellor, John King, Ros Plume

Not present: Neha Tanner, Vijay Kotecha

2. Minutes of 9 September Meeting

were approved

3. Matters Arising:

- a) AGM date changed and confirmed with NMC, Thursday 21st May 2026. Guest speaker will be our current Mayor, Cllr Philip Corthorne. He will no longer be Mayor at the AGM date and will talk about his experiences of a year in office.
- b) Nationwide eventually allowed TE to close our bank account with them, after many emails. HSBC made setting up a new account with them very easy. The account now has £34,207.20 in it.

4. Correspondence

From RP:

- Message from a resident complaining about Tesco delivery trucks parking on pedestrian crossing (zig zags) and disabled parking spaces. TE followed up and I understand there was an incident during the Pop-up event which resulted in Cllr Lewis intervening. TE will update
- Request from a film company wanting to hire the former police station for a scene. I directed them to the last planning application for them to extract the current ownership from the application form.

5. Review of EGM held on 9/10/25

The motion to allow a donation to a single individual was passed by 19 votes to 4. One of these arose from a misunderstanding about the EGM process.

CD will reply to David Blowers about the questions David raised in and before the meeting.

TE proposed a total review of our elderly constitution before the AGM, to see if any other changes are now advisable.

6. Ideas for Spending NRA Surplus

From RP:

Each year at the AGM we invite members to give us their suggestions for using some of our surplus. I am concerned that we don't always follow up on the suggestions we receive. Some may be non-starters or prove to be impractical, but we owe it to the members to make an attempt at evaluating their suggestions and getting back to them with our conclusions.

At this year's AGM we had three suggestions:

1. A local history project possibly with information boards outside notable sites.
2. The provision of epipens in public places.
3. An out-door table tennis table, maybe in the Gravel Pits area.

Miles Gillman volunteered to investigate a local history project.

CD

MG

Provision of epipens was thought to be impractical particularly as different pens are required for different conditions, and the general public would not be able to identify a specific need. TE to discuss with NT.

It was thought that a table tennis table in the gravel pits would soon disappear with its paddles etc, but a suitable place might be found in Chestnut Avenue.

TE will also ask Mayor Philip Corthorne for suggestions.

TE
NT

????

TE

7. Closure of Minor Injuries Unit

David Simmonds MP is still pursuing this matter. Unless it can be demonstrated that this area is suffering, which will be hard to prove, it will be difficult to get any action.

8. Newsletter Progress

From RP

Once a newsletter has been distributed to most of the members, I send complimentary copies to various individuals: MP, Councillors, Mayor, Leader of LBH, Inspector Fox, Northwood HQ, Library manager, various charities who submit articles, HH Trust. I also send electronic versions to chairmen of other local RAs and to people who submit articles but are not living in our area.

If you give complimentary copies of the newsletter to anyone, please could you let me know so that we avoid duplication? Thanks

An article from Mark Morgan of the Woods Trust will be supplied

9. Former Police Station

The Planning Inspector has decided the question of transport difficulties which would arise from use of the building as a nursery merits a hearing. The meeting is being arranged and it will be important to get as many people there as possible. TE will volunteer to speak. TE will try to get input from Traffic police.

TE

10. TfL Development

No further information

11. Pop-up event Saturday 27th September, 11am to 1pm

This was successful as a PR event and enabled committee members to talk to our councillors.

12. Subcommittee Reports

12a Traffic and Highways

Steve Austin of LBH has sent a list of places for more yellow lines in the Rickmansworth Road.

PL will stand down from this position at the end of 2025. TE has asked David Carson to consider taking it on, and, if he will, and he is approved by the November committee meeting, he will take over from the December meeting.

12b Planning

It was suggested that the shops planned for development at the end of the Green Lane shops could be listed to protect them from the current application.

12c Environment

AE to meet Cllr Henry Higgins to discuss the six-month-old water leak at the Kewferry Road side of Dene Road. Blue lines have been painted round it but no other action taken.

AE

12d Health

No further information

- 12e Finance**
No further information
- 12f Communications.**
No further information
- 12g Police**
HL and TE attended another Met Police presentation which showed the usual messages but they are restricted by budget considerations.
- 12h Woods and Open Spaces**
No further information
- 12i Chief Road Steward**
PB is in the process of handing over the job to RS.
PB will include the number of outstanding subs in his newsletter article as will TE
- 12j Membership**
No further information
- 12k Business Membership**
Christmas window competition. SM to check what was decided in the past about this
- 13. AOB**
£50 expenditure on our poppy wreath was approved. All encouraged to sign up to sell poppies at Waitrose
MG will, as a courtesy, ask the owner of the land for permission to erect a Christmas tree again on her land. Robsons have agreed to sponsor it again

PB
RS

SM

ALL

MG

The meeting ended at 9.27 pm.

Next meeting: Tuesday 11 November 2025, in the family room at Oaklands Gate.

Appendix: REPORTS

a) Traffic and Highways

Northwood Traffic Study

In 2017 I wrote - "As a result of pressure from the NRA, the Council Cabinet Member for Planning, Transportation and Recycling has given his approval for officers to proceed with a transport study for the following roads:-

- A404 Rickmansworth Road between Maxwell Road and A4180 Duck's Hill Road,
- Maxwell Road and
- B409 Green Lane"

After no action by the Council for several years, we were advised to raise a petition. This was done. It reads as follows: -

Topic - Rickmansworth Road from Mount Vernon Hospital to the High Street, Northwood, needs improvements to reduce speeding, congestion and accidents.

Desired Outcome - We the undersigned request that Hillingdon Council carry out a comprehensive review of this length of Rickmansworth Road, in conjunction with the Northwood Residents' Association, to identify what improvements can be made to make the road safer.

Where are we now? - A Council officer, together with a Councillor and two members of the RRA committee, visited the area and noted a number of possible improvements. Some readers will have noticed that proposals for additional yellow lines in parts of Rickmansworth Road have been posted recently. A full report is expected.

Linksway

We have been advised that there will be a temporary closure of Linksway from the junction of The Broadwalk to the junction of Rogers Ruff. The temporary restriction will be in operation between 08:00hrs on the 27th October 2025 to 17:00hrs on the 10th November 2025. No diversion route will be in place.

Peter Lansdown

b) Planning

Planning Applications – No Objection / Comment

Validation Date	Address	Application Detail	
26 th August 2025	20B HIGH STREET NORTHWOOD	Conversion of office building (Use Class E) to dwellinghouse (Use Class C3) (Application for Prior Approval under Schedule 2, Part 3, Class MA of the Town and Country Planning (General Permitted Development) (England) Order 2015 (as amended)).	
21 st August 2025	26A-28B HIGH STREET NORTHWOOD	Erection of a single storey rear extension and a two storey rear extension to outrigger to No.26; first floor rear extension with the insertion of rooflights to the outrigger of No.28; alterations to the fenestration.	Revised description made 2 nd October 2025
27 th August 2025	19 ELGOOD AVENUE NORTHWOOD	Variation of Condition 2 (Approved Plans) of planning permission ref. 18301/APP/2025/386, dated 07/04/2025 (Erection of a part single, part two-storey wraparound extension to the side and rear, and a front porch with a storm canopy. Construction of a flat roof first-floor front extension to replace the existing catslide roof and front dormer. Conversion of the roof space to habitable use, including an increase in the roof ridge height, formation of a crown roof, and installation of seven roof lights. Amendments to fenestration following the demolition of the existing garage, chimney stack, and rear extension. (Revised description and plans 03.03.25)) to amend fenestration (revised description 09.09.25)	
3 rd September 2025	MALLARDS NORTHGATE NORTHWOOD	Non-material amendment to planning permission ref. 79080/APP/2025/801, dated dated 18/07/2025 (Erection of a part single storey, part two storey extension to the front, side and rear of the dwelling with amendments to fenestration. Conversion of roof space to habitable use including front and rear dormers, raising of the existing ridge line and 2 no. front facing and 4 no. rear facing roof lights and new flat roof canopy over main entrance.) to [Amendments to fenestrations]	
19 th August 2025	MOUNT VERNON HOSPITAL RICKMANSWORTH RD NORTHWOOD	Details pursuant to the discharge of Condition 4 (timber fence enclosure) of planning permission reference 3807/APP/2025/1420, dated 30-07-25, for the 'Installation of enclosed Air Handling Unit to the south of the Ophthalmology Ward.'	
17 th August 2025	5 FRINGEWOOD CLOSE NORTHWOOD	Details pursuant to the discharge of Conditions 4 (Habitat Management Plan), 7 (Bin Storage) and 13 (M4(2) Technical Specifications) of planning permission ref. 76184/APP/2025/1051, dated 17-06-25 (Erection of a two storey detached dwelling house, vehicular crossover, and associated parking, following the demolition of existing dwelling house.)	
1 st September 2025	61 DENE ROAD NORTHWOOD	Conversion of roof space to habitable use to include a rear dormer, 2x side dormers and 2x front roof lights (Application for a Certificate of Lawful Development for a Proposed Development)	
1 st September 2025	37 ELGOOD AVENUE NORTHWOOD	Erection of a double storey rear extension	
2 nd July 2025	21 CHURCH ROAD NORTHWOOD	Erection of a part single part two storey rear extension, a single storey front infill extension, and conversion of roof space to habitable use to include rear dormer, 3 front facing rooflights and hip to gable end conversions.	
9 th September 2025	CAREW LODGE CAREW ROAD NORTHWOOD	TPO 150 T6 1x plane to reduce heigh by 6m, reshape and lift. Conservation: Northwood, Frithwood To reshape back to previous points on 1x purple leaf plum	

		situated in front garden. To reshape back to previous points 1x Box Elder situated front garden on the right-hand side. To reduce height back to previous points and lateral spread giving 2m clearance to building 1x Redwood situated in rear garden. All located at Carew Lodge, Carew Road.	
12 th September 2025	50 REGINALD ROAD NORTHWOOD	Conversion of roof space to habitable use to include a rear dormer, 2x roof lights (rear and front), side and rear window, Removal of chimney, and conversion of roof from hip to gable end. (Application for a Certificate of Lawful Development for a Proposed Development)	
9 th September 2025	MALLARDS NORTHGATE NORTHWOOD	Details pursuant to the discharge of Conditions 3 (Construction Management Plan) of planning permission ref. 79080/APP/2025/801, dated 18/07/2025 (Erection of a part single storey, part two storey extension to the front, side and rear of the dwelling with amendments to fenestration. Conversion of roof space to habitable use including front and rear dormers, raising of the existing ridge line and 2 no. front facing and 4 no. rear facing roof lights and new flat roof canopy over main entrance.)	
12 th September 2025	UPLANDS COURT, 19 FRITHWOOD AVENUE NORTHWOOD	To reduce height by up to 3m and lateral spread on 20x Leyland Cypress situated on boundary between 19 uplands court & Frithwood Nursing Home. To prune lower lateral spread by removing 2m on 1x Oak situated in car park right hand boundary all located within Uplands Court, 19 Frithwood Ave.	
19 th August 2025	20 THE BROADWALK NORTHWOOD	TPO 396 A1 1x Silver Birch to fell.	
19 th August 2025	HOLLYDELL HILLS LANE NORTHWOOD	TPO 462 G1 1x Sycamore to reduce height by 3m, reshape creating clearance of BT Pole and street light.	
9 th September 2025	47 KEWFERRY ROAD NORTHWOOD	TPO 114 T11 1x Cupressus to fell and replace with similar species.	
18 th September 2025	54 HIGH STREET NORTHWOOD	Conversion of the existing one-bedroom flat into a two-bedroom flat	
19 th September 2025	41 MOOR PARK ROAD NORTHWOOD	Erection of a single storey rear extension	
24 th September 2025	15 NICHOLAS WAY NORTHWOOD	Erection of front porch, following demolition of existing front porch	
17 th September 2025	87 MYRTLESIDE CLOSE NORTHWOOD	TPO 129 G4 1x Oak to reduce by approx 7m.	
18 th September 2025	27 EASTBURY ROAD NORTHWOOD	Details pursuant to the discharge of Conditions 1 (Materials) of planning permission ref. 75352/APP/2023/2684, dated 07/05/2025 (Proposed replacement dwelling and outbuilding at rear (Retrospective application)) (PART-RETROSPECTIVE)	
18 th September 2025	26A HIGH STREET NORTHWOOD	Confirmation of continuous use for a period in excess of 4 years of the rear as 3 flats (Application for a Certificate of Lawful Development for a Existing Development).	
19 th September 2025	30 ANTHUS MEWS NORTHWOOD	TPO 305 T1 1x Beech to reduce crown by up to 3.5m. T6 1x Walnut to reduce canopy by approx 2m all over. T19 1x Ash reduce crown by up to 2.5m. T17 1x Ash to reduce the canopy by approx 2.5m.	
29 th September 2025	50 HALLOWELL ROAD NORTHWOOD	Installation of a dropped kerb	

29 th September 2025	7 WOODGATE CRESCENT NORTHWOOD	Erection of 1x front dormer and 2x rear dormer, 2x roof lights to Conversion of interior garage to habitable use, amendments to fenestrations	
1 st October 2025	13 KEWFERRY DRIVE NORTHWOOD	Erection of part single storey, part double storey rear and side extensions with front and rear dormers and amendment to existing front dormers, conversion of loft space to habitable use including rear dormers and front roof lights. Amendments to fenestration, materials and associated changes including additional parking. Demolition of the existing attached/detached garages and the rear conservatory.	
26 th September 2025	8 WILDWOOD NORTHWOOD	TPO 13 T34 1x Lawson Cypress to reduce height by up to 3m.	

Planning Applications – Objections / Comments Made

Validation Date	Address	Application Detail	Comment
15 th September 2025	KASHIBA HOUSE NORTHGATE NORTHWOOD	Erection of a part single, part two storey extension to the side/rear, installation of 6x roof lights, amendments to fenestrations	All new side windows should be obscured glazing and unopenable below 1.8m to prevent overlooking of the neighbouring properties.
12 th September 2025	GREENACRE KEWFERRY DRIVE NORTHWOOD	Conversion of integral garage to habitable accommodation, amendments to fenestrations including a front elevation ramp and associated landscaping	All new side windows should be obscured glazing and unopenable below 1.8m to prevent overlooking of the neighbouring property.
10 th July 2025	4 ROFANT ROAD NORTHWOOD	Erection of a new dwellinghouse with associated parking, bin storage, and cycle storage, following the demolition of the existing outbuilding (revised plans 24.09.25)	Whilst the reduced bulk of the first floor is welcomed, our previous objection still stands.
10 th September 2025	24 DUCKS HILL ROAD NORTHWOOD	Erection of 4no. semi-detached dwellinghouses with associated landscaping, parking, bin and cycle storage, following the demolition of the existing dwellinghouse.	See Objection below

24 DUCKS HILL ROAD NORTHWOOD

Unit 2: by moving the building line closer towards Ducks Hill Road, it allows a significant lack of privacy and overseeing into the rear extension at 22 Ducks Hill Road.

Unit 3: The unit extends 3.6m beyond the rear wall of 37c Cygnet Close. The plans do not state the width of the site for Unit 3 but it is most likely less than 5m so it should not extend beyond 3.3m under DMDH1 B)i

Unit 4: The affected windows in 18a Ducks Hill Road are described in the Daylight and Sunlight Assessment as kitchen windows, but they allow light into the open plan kitchen/dining room, and the new build would substantially reduce natural light entering through those windows into the dining room.

Planning Appeals :
Planning Appeals : Decisions

27 LINKSWAY, NORTHWOOD

Without planning permission, the erection of a two-storey detached dwellinghouse (not in accordance with plans approved under planning permission reference 34565/APP/2018/3189), including the erection of a mansard roof with parapet walls, external lift overrun and central dome on main roof.

Decision: Approved

Reasons: Overall, the appeal scheme does not detract from the character and appearance of the host property or the streetscene.

69 COPSE WOOD WAY, NORTHWOOD,

A retrospective application for a fence.

Decision: Refused

Reasons: The fence unacceptably harms the character and appearance of the area and detracts from the qualities of the ASLC

Planning Appeals : Submitted

None

Planning Decisions Where Objections / Comments Made:

35 BROOKDENE DRIVE NORTHWOOD

Demolition of existing two-storey dwelling and erection of a replacement two-storey dwelling with solar panels, associated bin storage, parking, electric vehicle charging and air source heat pump. Installation of vehicular crossover and alterations to landscaping including hardstanding for driveway, soft landscaping and new boundary treatment and siting.

Decision: Approved

Reasons: The flank windows facing 34 Brookdene Drive shall be glazed with permanently obscured glass to at least scale 4 on the Pilkington scale and be non-opening below a height of 1.8 metres taken from internal finished floor level for so long as the development remains in existence, to prevent overlooking.

No further extension to any dwellinghouse(s) nor any garage(s), shed(s) or other outbuilding(s) shall be erected without the grant of further specific permission from the Local Planning Authority.

13 THE BROADWALK NORTHWOOD

Erection of a three-storey side extension.

Decision: Approved

Reasons: The side-facing window, facing 11 The Broadwalk, shall be glazed with permanently obscured glass to at least scale 4 on the Pilkington scale and be non-opening below a height of 1.8 metres taken from internal finished floor level for so long as the development remains in existence. The side-facing glazed door, facing 11 The Broadwalk, shall be glazed with permanently obscured glass to at least scale 4 on the Pilkington scale. To prevent overlooking to adjoining properties

33 KEWFERRY ROAD NORTHWOOD

Erection of single storey detached outbuilding at bottom of rear garden of dwellinghouse.

Decision: Approved

Reasons: The outbuilding hereby approved shall only be used for the purpose(s) stated on the application form and approved drawings and shall not be used for purposes such as a living room, bedroom, kitchen, as a separate unit of accommodation or for any business purposes

The window facing the rear boundary shall be glazed with permanently obscured glass to at least scale 4 on the Pilkington scale and be non-opening below a height of 1.8 metres taken from internal finished floor level for so long as the development remains in existence.

4 ROFANT ROAD NORTHWOOD

Erection of a new dwellinghouse with associated parking, bin storage, and cycle storage, following the demolition of the existing outbuilding

Decision: Approved

Reasons: The proposal would not result in undue harm to the residential amenities of neighbouring properties or harm to the character and streetscape of the area.

ENFORCEMENT ACTION BY LBH

None

ADDITIONAL NOTES:

- 1 I submitted a response to the Consultation on the Draft Statement of Licensing Policy
Former Police Station – The Planning Inspectorate have decided the Appeal should be heard at a meeting rather than by Written Representations, primarily regarding the traffic implications.

ACTION POINTS FROM LAST MINUTES:

None

c) Environment

General minor litter where people discard consumed food wrappers, sweet packets etc appears to be on the increase around our town's streets. In the town there are perfectly good public use wastebins but it seems they are too troublesome for many to use. In some parts of the world there is limited or no public refuse collection, and it is commonplace for waste/general litter to be discarded anywhere. We have to ensure that unpleasant custom gains no toe-hold here.

I have asked Cllr Henry Higgins if there could be an education program written for the Hillingdon People Magazine to cover the above subject.

Commercial waste bins placed on the pavement outside business premises and left unemptied for several days remain an ongoing issue with weekly notices passed to Hillingdon Council via their Report-it. I have also suggested to Cllr Henry Higgins that the matter may need escalating to the issuance of a restraining order. An alternative bin collection point is from the service road access in Murray Road, however recently this appear to have been partially blocked by parked vehicles.

What is unfortunate is that whenever the yellow and black commercial bins appear on Maxwell Road on the edge of the pavement, some local residents feel empowered to discard their plastic bags of household rubbish on whatever day of the week they please. The highest plastic bag count so far in any one of the last 4 weeks is 13 which join then 4 or 5 commercial containers!

There was one item of correspondence from the Synagogue in Oaklands gate. Here there is regularly dumped rubbish placed on the pavement on the opposite side of that road. The communication was acknowledged and the matter was referred to Henry Higgins.

A couple of instances of overgrowing hedges restricting pavement use were referred to the Council.

The need for more regular street and pavement cleaning is obvious and I will be seeking action by Hillingdon Council.

Andrew Egan

d) Health

Hillingdon Hospital Update:

•

1. Hillingdon has been confirmed as one of 43 sites across the country to benefit from the government's new neighbourhood health plans.

The borough will be among the first neighbourhood health services in the country. This national recognition supports existing local plans to roll out three primary care hubs in the South East (Hayes and Harlington), South West (Uxbridge and West Drayton), and the North (Ruislip, Northwood and Harefield): <https://thh.nhs.uk/news-events/hillingdon-to-benefit-from-new-government-neighbourhood-health-plans-2624>

2. The Annual General Member's meeting took place on 16th July and the recording can be found through this link: <https://thh.nhs.uk/news-events/watch-our-annual-members-meeting-2456>
3. The Urgent Care Nurse Practitioner Service at Mount Vernon Hospital will be reconfigured into the Urgent Treatment Centre at Hillingdon Hospital. The last patients will be seen at the Urgent Care Nurse Practitioner Service on Friday 26 September. Patients should not attend after 4pm.

All other services at Mount Vernon Hospital remain open as usual.

The closest alternative services are:

- Watford General Hospital Urgent Treatment Centre, Vicarage Road WD18 0HB. This is open from 8am until 2pm every day. (5 miles)
- Northwick Park Urgent Treatment Centre, Watford Road, Harrow HA1 3UJ. This is open 24 hours a day, seven days a week. (7 miles)
- Hillingdon Hospital Urgent Treatment Centre, Pield Heath Road, UB8 3NN. This is open 24 hours a day, seven days a week. (7.5 miles)

4. A new formal governance structure with a new Group head has been kicked off with the new head aiming to join April 2026: <https://thh.nhs.uk/news-events/changes-to-our-organisational-governance-2475>
5. Consent process is going digital to allow for patients to take their time to understand what they are being treated for: <https://thh.nhs.uk/news-events/going-live-with-digital-consent-2409>
6. An updated ‘where to go?’ services page can be found here: <https://thh.nhs.uk/choose-well>
7. Trust has been awarded £242,000 to install solar panels at Hillingdon Hospital: <https://thh.nhs.uk/news-events/trust-wins-bid-for-solar-panel-project-2276>
8. New phonenumber launched: Call 4 concern – Martha’s rule: A new phonenumber is being launched by the Trust for all patients, as well as their families and friends, to further highlight when someone’s condition in hospital might be getting worse. Call 4 Concern, the confidential phonenumber - 01923 844448 - will be open to those who are worried about their own condition as an inpatient, or that of a relative or friend admitted to hospital.

5 year plan: 2022 - 2026

The full strategy and plan can also be found here:

Strategy: <https://thh.nhs.uk/download.cfm?doc=docm93jjm4n974.pdf&ver=1149>

North West London Acute Provider Collaborative:

The [North West London Acute Provider Collaborative](#) includes:

1. Chelsea and Westminster Hospital NHS Foundation Trust
2. The Hillingdon Hospitals NHS Foundation Trust
3. Imperial College Healthcare NHS Trust
4. London North West University Healthcare NHS Trust.

Together, they manage 12 hospitals, employ 33,000 staff and serve a diverse population of 2.2 million people.

The four acute NHS trusts in north west London have set out a shared vision for collaboration and priorities for joint action:

By 2027, this will mean:

- Patients will access care sooner, care will be more personalised and person-centred, with improved and more equitable outcomes, regardless of which trust or hospital they attend.
- Health and care partners will be able to work in a more consistent way with our trusts, with common approaches to communications, engagement and improvement.

- Staff will be able to move across our trusts more easily, be encouraged and supported to compare data and feedback in order to drive improvement, and have stronger cross-organisational networks and ways of working.

The Acute Provider Collaborative’s first three-year strategy is published at:

[nwl-acute-provider-collaborative.nhs.uk](https://www.nwl-acute-provider-collaborative.nhs.uk)

Three new NHS Community Diagnostic Centres, based in north west London, are part of a national initiative to build additional diagnostic capacity for planned care. These centres are based in the community, or deliberately targeted to improve access to care in areas impacted by increased deprivation. These are separate from urgent and emergency pathways, where tests will continue as present:

<https://www.nwl-acute-provider-collaborative.nhs.uk/key-projects/community-diagnostic-centres>

Future Board in Common Meetings:

The next meeting is on Tuesday 21st October 2025 at 9.30am:

<https://www.nwl-acute-provider-collaborative.nhs.uk/events#bic>

Most recent Board papers from 16th July can be found here: [Common Papers](https://www.nwl-acute-provider-collaborative.nhs.uk/publications): <https://www.nwl-acute-provider-collaborative.nhs.uk/publications>

North West London Integrated Care System:

1. From **October 2025**, NHS North West London will begin the **phased rollout of Compassionate care for all and the new model of adult community specialist palliative care (CSPC)**. The first phase extends the availability of community specialist palliative care teams to **8am–8pm, seven days a week**, and strengthens “hospice at home” support—so more people with complex needs can get the right help earlier, in the comfort of familiar surroundings:

<https://www.nwlonidcb.nhs.uk/news/news/compassionate-care-all-strengthening-adult-community-specialist-palliative-care-north-west-london-october>

2. Frances O’Callaghan has been announced as the Chief Executive Officer for North Central London and North West London Integrated Care Boards (ICBs). Frances has now begun the role as CEO of North West London ICB, while continuing in her position as CEO of the North Central London ICB – which she has held since 2022. The new joint CEO role was put in place to enable the two ICBs to work towards a formal merger in April 2026 as part of a move to deliver cost savings, become a highly effective strategic commissioner and continue to deliver for local people:

<https://www.nwlonidcb.nhs.uk/news/news/new-chief-executive-officer-north-central-london-and-north-west-london-integrated-care-boards-announced>

3. The NHS App is making it easier than ever for patients to manage their health, from booking GP appointments and ordering prescriptions to viewing test results and records. The NHS App Ambassador programme is inviting NHS staff and community members in North West London to spread the word. Ambassadors play a simple but important role: helping people discover the app, showing them how to use it and supporting those who may find digital tools challenging. Whether you’re a GP receptionist, pharmacist, volunteer or community leader, you can make a difference. As an ambassador, you’ll get access to training, resources, and a supportive network across the country – plus the chance to develop your skills while supporting better patient care.

How to join

- NHS staff with an NHS email can sign up by emailing england.appambassadors@nhs.net
- Community members can register for updates and resources [online](#).

The NHS App is helping patients take control of their health and saving practices valuable time. By becoming an ambassador, you can be part of that change in your own community.

For more details, visit the [NHS App Ambassador page](#) or contact england.appambassadors@nhs.net.

4. The 10 year health plan for the NHS was launched on 3rd July:

<https://www.nwlondonicb.nhs.uk/news/news/launch-fit-future-10-year-health-plan-england>

Summaries:

10-Year Health Plan: Concise Summaries & Infographics

- [CF](#) summary shared by [Hannah Farrar](https://lnkd.in/dnBdwAUN) <https://lnkd.in/dnBdwAUN>
- [Medical Consulting Group](#) summary created by [Dr. Zhong Wei Khor](https://lnkd.in/d89n3WR7) <https://lnkd.in/d89n3WR7>
- [NHS South, Central and West](#) summary, shared by [Geoff Underwood](https://lnkd.in/dtv5gsxc) <https://lnkd.in/dtv5gsxc>

The plan is based on three shifts to improve patient care:

- **analogue to digital,**
- **hospital to communities and**
- **sickness to prevention.**

New Northwood Health Centre:

Following several years of planning, consultation and discussions with local residents, work has started on the new Northwood Health Centre.

- **A ground breaking ceremony was held on Wednesday 7 May** to mark the start of the £12 million refurbishment of the site, transforming it into a modern health centre.

West Herts launches five-year plan to transform services and facilities across the region:

West Hertfordshire Teaching Hospitals NHS Trust has been shortlisted for 'Trust of the Year' by the prestigious Health Service Journal awards.

The Trust, which serves a population of over 600,000 people, including Watford, Hemel Hempstead and St Albans, is also a finalist in the Performance Recovery category, which recognises significant improvements in waiting times for treatment.

<https://www.westhertshospitals.nhs.uk/about-us/news/west-herts-nominated-nhs-trust-year-national-awards>

New Request:

Call for volunteers to help at Watford General's A&E department can be found here:

<https://www.westhertshospitals.nhs.uk/about-us/news/volunteers-lot-heart-needed-watford-general-emergency-department>

Plans to rebuild Watford General Hospital have taken a major step forward after the government committed to fund close to £12 million on the scheme.

Community Health Initiatives:

AskSARA Online Assessment Tool: <https://www.northconnectpcn.nhs.uk/2025/07/01/asksara-online-assessment-tool/>

Hillingdon Council are pleased to promote a new on-line self-assessment tool AskSARA which was launched in late March. AskSARA provides impartial advice and information on products and equipment for residents of all ages. They can also find advice and support to help make daily living easier.

This service available to all residents in Hillingdon who feel they would benefit for small pieces of equipment or some information, advice or guidance that would help maximise their independence.

Mountwood Surgery:

- Our first Flu Clinic will be Saturday 4th October.

If you have received your invite , and not yet booked your appointment please call our Reception Team who will book this for you.

- everyone aged 65 years and over
- individuals aged 18 to under 65 with certain long-term health conditions
- care home residents
- carers in receipt of carer's allowance, or those who are the main carer of an elderly or disabled person
- October is Bowel Cancer Awareness Month: The bowel cancer awareness campaign – ‘DON’T WIPE AWAY THE SIGNS’ - highlights key symptoms of bowel cancer and reminds people to contact their GP practice earlier to get their symptoms checked:

<https://www.mountwoodsurgery.co.uk/News/1242b425-4371-47da-940b-1c3ec76d0522>

Eastbury Surgery and North Connect PCN:

- In line with GP’s nationally there is a call to action for patients to get involved in saving General Practice:
 - See the article here and call to action to help make changes [here](#)
- The North Primary Care Network, inclusive of several local practices, has launched a new website to enhance patient access to health information and services, with a focus on collaborative care and community health initiatives:
 - Ageing Well Clubs: <https://www.northconnectpcn.nhs.uk/2024/04/04/ageing-well-clubs-in-hillingdon-for-65-years/>

End of report

Neha Tanna

e) Finance

f) Communications

From RP

Website.

- Posted on website since last report:
 - Remembrance Sunday Service
 - Poppy Sellers needed
 - NRA Constitution amended
 - Various local forthcoming events
- Update to an email address at the request of LBH Democratic Services

Website Activity

No report this month

Rajen Shah

g) Police

New Constable:

Our SNT:

No change since last month. We are still awaiting our second constable.

Ward Panel:

We had a meeting on 24 September. This was attended by PCSOs John Usher, Max Humphries and PC Shesta Riaz. Below are our Northwood crime figures and police report.

The meeting was poorly attended due to apologies and 1 previous resignation. Also, both of our councillors were otherwise engaged. However, the panel does need more members. And more PR to bring them in.

I have done my best to gain some interest from residents. Our recruitment plan is now to call (again) for more volunteers to join the panel via Met/Engage and Neighbourhood Watch.

Business Watch:

I keep up to date with the Business Watch group, via WhatsApp. Jennifer is still as sharp and watchful as ever. She ensures any crime or ASB is reported to the SNT, or Council, as is appropriate. I then follow up, if necessary.

Pop up Event 27 September:

John Usher and Kevin Mepham attended. We signed up around 15 new members to MetEngage/Neighbourhood Watch.

New Met for London Event, Ruislip 2 October:

Personally, I did not find this event contained anything new but perhaps other attendees did. There was a MetEngage/NHW stall, manned by Dave Ludlow and Kevin Mepham and team. The presentations also gave good PR to the new system.

Appendixes 1 and 2

Appendix 1

Crime Figures:

Herewith figures presented to ward panel from police.



Crime Figures: June 2025 – August 2025

THEFT	57	
VIOLENCE AGAINST THE PERSON	32	
VEHICLE OFFENCES	24	
BURGLARY	20	
PUBLIC ORDER OFFENCES	20	
ARSON AND CRIMINAL DAMAGE	12	
ROBBERY	6	
DRUG OFFENCES	4	
MISCELLANEOUS CRIMES AGAINST SO..	4	
SEXUAL OFFENCES	4	

Crime Figures: July 2024 – September 2024

THEFT	328	
VIOLENCE AGAINST THE PERSON	190	
ARSON AND CRIMINAL DAMAGE	96	
VEHICLE OFFENCES	89	
BURGLARY	73	
PUBLIC ORDER OFFENCES	58	
ROBBERY	26	
DRUG OFFENCES	20	
SEXUAL OFFENCES	16	
MISCELLANEOUS CRIMES AGAINST SO..	10	



**METROPOLITAN
POLICE**

**SAFER
NEIGHBOURHOODS**
LOCAL POLICE, LOCAL KNOWLEDGE



Produced By Northwood SNT

Crime figures breakdown

THEFT	SHOPLIFTING	47	
	OTHER THEFT	9	
	THEFT FROM THE PERSON	1	
VIOLENCE AGAINST THE PERSON	VIOLENCE WITHOUT INJURY	23	
	VIOLENCE WITH INJURY	9	
VEHICLE OFFENCES	THEFT FROM A VEHICLE	12	
	THEFT OR UNAUTH TAKING OF A M..	8	
	INTERFERING WITH A MOTOR VEHI..	4	
BURGLARY	BURGLARY - BUSINESS AND COMM..	12	
	BURGLARY - RESIDENTIAL	8	
PUBLIC ORDER OFFENCES	PUBLIC FEAR ALARM OR DISTRESS	14	
	RACE OR RELIGIOUS AGG PUBLIC F..	4	
	OTHER OFFENCES PUBLIC ORDER	2	
ARSON AND CRIMINAL DAMAGE	CRIMINAL DAMAGE	12	
ROBBERY	ROBBERY OF BUSINESS PROPERTY	6	
DRUG OFFENCES	POSSESSION OF DRUGS	2	
	TRAFFICKING OF DRUGS	2	
MISCELLANEOUS CRIMES AGAINST SO..	MISC CRIMES AGAINST SOCIETY	4	
SEXUAL OFFENCES	OTHER SEXUAL OFFENCES	2	
	RAPE	2	



**METROPOLITAN
POLICE**



**SAFER
NEIGHBOURHOODS**
LOCAL POLICE, LOCAL KNOWLEDGE

Produced By Northwood SNT



Appendix 2

SNT report presented at Ward Panel

“POLICE REPORT for WARD PANEL MEETING 24/09/2025

The team consists of Police Sergeant Blackburn, PC Riaz, PCSO Humphries and PCSO Usher. Inspector Fox is the Neighbourhoods Inspector.

We welcome PC Riaz to the team who has recently joined us.

Anti-Social Behaviour and drug offences

Drug offences on the ward since our last meeting has seen a slight decrease, which is always good to report. The team once again continue to patrol areas that have been highlighted to us by residents and patrols of these areas continue. This will continue in a further attempt to drive the numbers down even more.

Regarding ASB, there have been some neighbour disputes regarding noise and property issues. As mentioned in some of our previous reports, anything related to noise or property issues, we do try to help out initially where we can, but we do like to and find it helpful to refer the person/s to the local authority, or their housing association on these kinds of matters, as they are not issues Police would deal with. The local authority /

housing associations have teams and departments in place for those related issues, which they can deal with and put things in place to try and prevent reoccurrences.

All the reported ASB incidents are always followed up and then continue to be by our team. We deal with them via our team conducting visits to the properties, to speak with the victims then onto deal with the suspect reported to be causing the issue. The SNT monitor the reported situations and then regularly contact the victim after the initial contact to check how things have been. Should we find out the suspect has not been complying with what has been asked of them by our team, then we revisit to remind them of the consequences that they may incur from Police.

Shoplifting offences on the ward have seen a slight rise, where certain shops do tend to get targeted by thieves. PC Riaz, PCSO Humphries PCSO Usher have been proactively patrolling the ward on foot and cycles, which is a great way for the team to get around the ward, whilst being visible to the public. Showing that visibility has helped with deterring possible would-be shoplifters, as well as by helping to reduce crime in our residential areas.

Patrols like this will continue across the ward, to show our presence and for us to reassure the public on the ward.

The team alongside Northwood Hills SNT, and other proactive teams from across Hillingdon, recently carried out operations on the ward, targeting shoplifters, as well as executing warrants on neighbouring Northwood Hills ward, which saw some good results, including arrests of outstanding suspects wanted for offences including shoplifting on both wards.

Those offenders arrested on Northwood Hills ward, where responsible for thefts on Northwood ward, from over a period of time, and have been prosecuted through the courts for their offences.

The team are always liaising with shop managers and their staff and visiting the shops on the ward, showing a visible presence where needed.

The visible presence as mentioned above has worked well, as some would be shoplifters have been deterred on seeing officers on the ward, those individuals have then left the area.

We continue to take a firm stance when it comes to people who steal from any shop on the ward, if caught they will be dealt with accordingly.

Images of other offenders are regularly circulated around various databases and through our neighbouring boroughs and other forces, to try and ascertain positive IDs of the individuals.

We have a close working relationship with the Hertfordshire Police Constabulary, who border Northwood, and we regularly meet up with them for meetings to discuss crime related information, that both teams can benefit from.

Burglaries

Burglaries for residential as well as business and commercial premises on the ward have seen a rise since our last panel meeting, which is unfortunate to report back. Hopefully residents and commercial business owners are continuing to secure their homes, premises and vehicles when leaving them unattended. We must all remember to lock all windows and doors when going leaving your property, even if for a short period of time.

Theft from motor vehicles

Theft from motor vehicles, theft of motor vehicles and interference of motor vehicles has also seen a slight increase in reported incidents. Once again, this is not just in Northwood but in general across the Met. Information continues to be distributed via Met Engage and at local crime prevention stalls with regards to vehicle crime prevention and safety.

We carried out Hi Vis patrols at David Lloyd health club on Ducks Hill Road, Mount Vernon Hospital and the Cricket club which is located in between both, this was due to there being thefts at the location in the past.

We will continue to carry out crime prevention stalls around the ward, where we give out various crime prevention advice to all passing through.

The Team have also been busy out and about on the ward, promoting Met Engage.

We have been visiting residential properties, speaking with those residents, explaining to them what Met Engage is, the benefits it has and then signing them up to the platform.

We have also done the same with the businesses across the ward; by visiting shops and explaining to them the benefits of Met Engage.

Vulnerable Premise Visits

As part of our VAWG commitment, the team have been visiting the community where some vulnerable premises are located, these were including sheltered accommodation settings where some of our elderly residents reside.

We had lots of interactions with those residents, where we spoke about any concerns or issues they may have.

We also gave some valuable crime prevention and personal safety advice.

The team will regularly pop into these premises as well as other venues to show our presence to this ward commitment we have.

Business Watch

Jennifer O 'Dwyer who co-ordinates and oversees the business watch and its Whatsapp group, continues to manage it all, liaising with everyone as well as our team regularly.

We continue to encourage all shop owners to report any intelligence to Jennifer, which can then be passed onto our team to deal with accordingly. As a reminder, crimes should be reported by businesses either online, to 101 or 999 if and where needed.

Visits to businesses on the ward are still part of our patrols and we continue to liaise with the shop staff/business owners as much as we can when on shift."

Hoda Lacey

h) Woods and Open Spaces

A limited report due to my absence in hospital

- I have applied and received a license and grant for our Xmas lights.
- Robsons are happy to sponsor the Xmas tree again this year.
- Due to Brian's prodding, the first four Northwood businesses have sent me their posters which have gone up. Others who said they would send me posters have not arrived yet.
- Nothing to report from the woods

Miles Gillman

i) **Chief Road Steward**

Autumn Newsletters #191

Dates were agreed as:-

7th Oct - Committee content to Vikram.

20th Oct - Richard (shadowing me as CRS) and I will list to our printer how many #191 Newsletters needed, to be boxed by ARS.

22nd Oct - Vikram will send final layout copy/content to Kevin our printer.

I have calculated that by last week '25 subs had still not been paid by 480 (!) Newsletter recipients, and have authored a strong final reminder letter, agreed by Membership Secretary, to go to them with #191. Kevin has quoted an acceptable price for 500 letters, which I have agreed.

31st Oct - Kevin will deliver these to me with the boxed Newsletters.

Richard will help with sorting subs-reminder letters and NRA-addressed envelopes needed per ARS/RS prior to collection by ARSs for distribution starting 1st Nov.

NRA Membermojo (mmjo Membership database)

Vijay Kotecha our mmjo db manager had apologised for having little time to devote to mmjo issues stating he was heavily stretched with growing his own business.

I approached a member who had previously offered to perform this role, but he eventually responded he too was still too busy with other projects.

IT manager Rajen Shah said he knew of a suitably qualified member recently partly retired, who might now be willing to help – he is being kept as a potential back-up.

RS and ARS patch reports

Vijay with help from Rajen has recently greatly improved RS patch report printability as better-formatted-layout pdfs (Contact and Payment sheets).

They are working on them further to separate out as 3 sheets per RS patch:-

- Non-member addresses
- Member addresses
- Member payments (received and due)

'26 RS Reception

Following the last meeting, Ros kindly alerted that 7th May will be local polling day, so St Matthews Church Hall will be in use!

As the date for the '26 AGM (originally agreed for Thurs 14th May), has been changed to Thurs 21st May, Richard and I will try to arrange the annual RS Reception for Thurs 14th May with Tues 12th as an alternative in case of availability problems with venue or catering (hopefully as usual by Sarah Sharman).

NRA Documents

VP Chris Duffy did kindly check, legally overview and suggest modifications to my updates to the NRA Data Privacy and Risk Assessment Policy documents. Finally approved current versions have been published on the NRA website, and John King (Membership Secretary) will ensure new membership applicants are made aware of them.

Paul Barker

NRA CRS & DPO

j) Membership

The only information that I have for the committee most of the time will be the statistics that I derive from the MMJO database. If there is any other information that the committee would like and I am able to produce please ask.

k) Business Membership

I followed up with all business who had participated in the special *AUGUST OFFERS* and was disappointed to learn that except for our Life/Business coach, none of the participants were aware of any business created by the offers

Never the less a few did respond that they would like it repeated in January on the basis that any publicity is positive. So the effort putting it together was not totally in vain

It is of course exciting that at last Thursday's EGM the Constitution change was approved and now the Diamond Bursary can move from conception to birth! It was just disappointing that some local members could not see the value of incentivizing and rewarding students of local families

I have prepared the various letters for the organisations we want to make aware and shall email them at the beginning of November

Three new businesses have joined as members: **Olimera**, **Mel&Skin** and **Empowering You Psychotherapy** and I have in mind 4 further local businesses I wish to target and hope, armed with the next NewLetter, I shall be able to reel them in

Any questions please email me as I am unable to make the meeting on Tuesday evening

END OF REPORTS